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Synchronized check matching protection to combat sophisticated fraud attempts

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Stop check fraud in its tracks with better protections and competitive advantages

Checks are not going away anytime soon. Businesses need to constantly improve reconciliation methods in tandem with today's ever-increasing security concerns. By reconciling accounts with the protection of Positive Pay, an automated check-matching technology, you can monitor checks processed for payment across all your accounts and reject unauthorized transactions to mitigate payment risk. Positive Pay is scalable for transaction volume and supports fraud policies and best practices.

Benefits of Positive Pay:

- Visibility to checks flagged as potentially fraudulent exceptions
- Efficient and convenient access to decision check exceptions on desktop and mobile
- Historical reporting on all exceptions
- Check issue management from uploading to reconciling
- Notifications for Review and Pending Cut Off
- Helps to quickly identify suspicious items
- Access to check images for comparison



Start mitigating risk from the dashboard

As soon as you log in, the dashboard is ready for business. The Positive Pay Exceptions Dashboard Widget can be set to be ever-present so that users can immediately see all of the current check exceptions in play and make timely decisions.

Type to t	filter	Q 6 check exc	ceptions fo	und									
	ecision ()	Decisioned Today											
Pay All	Return All	Return Reasons \$	Anticitio		Account \$	Check Number 🖨	Paid Amount 🖨	Issued Amount	🕴 Posted Date 🖨	Issued Date 🔶	Issued Payee 🖨	Exception Reason 🖨	<u>Open A</u>
0	۲	Select a Reason	•	P(3	20201984	4 252165	\$26,171.00	\$26,171.00	05/03/2024	04/12/2024		Payee mismatch	5 Deta
0	۲	Select a Reason	•	Q	20201984	252168	\$56,000.00	\$56,000.00	05/03/2024	04/12/2024		Payee mismatch	Deta
0	۲	Select a Reason	•	Q	20201984	252169	\$68,000.00	\$68,000.00	05/03/2024	04/12/2024		Payee mismatch	Deta
0	۲	Select a Reason	•	0	20201984	252164	\$7,678.02	\$767,802.00	05/03/2024	04/12/2024		Amount mismatch	Deta
0	۲	Select a Reason	•	Q	20201984	252167	\$12,209.80	\$1,220,980	05/03/2024	04/12/2024		Amount mismatch	Deta
Viewing 6	check exception	ons											

1. Pay All / Return All buttons enable users to select individual Check Exceptions or bulk select multiple Check Exceptions to process or return.

2. Review/Review All buttons allow users to review individual exceptions or all exceptions

3. Comment Bubbles add another layer of clarification and history directly linked to the exception.

4. Check Numbers In addition to being numerical references, Check Numbers are clickable links that present a digital image of checks when an image is available. Users can quickly compare each check processed in question.

5 Details Link provide access to additional information about the check along with an audit trail of activity against the check.

Create file formats with custom mapping

Your team will quickly become subject matter experts at crafting fixed-position and delimited formats. Imagine pure proficiency as your data-processing needs are created, in-house, everyday, completely devoid of custom programming. With this versatile tool at your fingertips, processing issued check files becomes a much easier and customizable task for unique transaction types.

ormat Name *					
SMAC INC	Text qualifier is identified by a single quotes ($$) and field d	elimiter is identified by a comma (,).			
elimited ()			Column Order		
clude Header Rows Exclude Footer Rows				Issued Date *	1
0 0	Θ			Item Amount *	2
				Item Number *	3
em Amount				Account Number	
Decimal Included O Whole Dollar (798 = 798.00) C	D Implied Decimal (798 = 7.98)			Account Type	
ued Date Format				Payee	4
-		Void Indicator		Void Date	6
mm/dd/yyyy Checking Indicato	r Savings Indicator	Void Indicator		Void Indicator	5

Our Template Formatting Tool combined with our Create Issued Items flow, empowers your team with the flexibility they need to gain efficiencies.

1. Upload Issued Item	s File 2. Manage Issued Ite	ems 3	I. Review	4. Confirmation				
Type to filter	Q							Total Checks: 3 Total Amount: <u>\$7,987.1</u>
rement Check Numbers	Account Number (Type) 💠		Check Number 🕏	Date Issued 🗢		Check Amount 🗘	Payee	+ Add Row
Check 👻	x3716 (Checking)	Q	100767	Specific Date	08/17/2023 👻	\$25.11	MAC Construction	節
Check 👻	x3716 (Checking)	Q	100768	Specific Date	08/17/2023 🗢	\$18.18	MAC Construction	۵
Check 👻	x3716 (Checking)	Q	100769	Specific Date	08/17/2023 👻	\$95.66	MAC Marketing	۵
Check 👻	x3716 (Checking)	Q	100770	Specific Date	08/17/2023 👻	\$19.11	MAC Advertising	
Check 👻	x3716 (Checking)	Q	100771	Specific Date	08/17/2023 👻	\$8.48	MAC INC	â
Check 🗸	x3716 (Checking)	Q	100772	Specific Date	08/17/2023 🔻	\$65.12	MAC Construction	â

Decision anywhere – office or on-the-go!

The Check Exceptions decisioning process is clean and efficient on smartphones and on your desktop. Desktop and tablet users can expand the filters to find specific Positive Pay exceptions. **Type to Filter**, exclusively available on desktop, is utilized by simply typing either the Account Number, Check Number, Issued Amount, Paid Amount, Issued Date, etc., and the exception information is instantly displayed in the results window. Similarly, smartphone users can quickly and easily access Check Exceptions without Type to Filter.



With login privileges, both mobile and desktop users have the ability to decision Check Exceptions, view images of the checks used in the exception and see details. **The Desktop version has the added benefit of an Audit Log.** When the 'Details Link' is selected, more information, including who updated the exception, the DDA Batch Number, DDA Sequence Number, etc., can be viewed or decisioned.

					Message 🔤	Center 🔊 Noti	ications O Cu	t-Off Times L	ast Login: 04/09/202	4, 10:47 AM, CST	🛔 Hi, SMAC 👻
●Your Fi					DAS	HBOARD ACCOL	NTS - PAY	MENTS - R	ECEIVABLES -	REPORTING -	ADMIN -
Search Check Exceptions	Check	Exceptior	IS Check Exceptions - Dec	ision Activity	Issued Items	Activity				🛓 Download	Print
Account	If no retur	n reason is s	elected the default reason of A	nount mismat	ch will be applied	at cutoff.					
AI	2) Type to t	ilter	Q 32 check except	ions found							
Check Number	• To D	ecision 🔿	Decisioned Today O All I	tems							
Paid Amount	Pay All	Return All	Return Reasons 单		Account \$	Check Number Φ	Paid Amount 🖨	Issued Amount	← Posted Date Φ	Issued Date 单	Issued Payee
Specific Amount	0	۲	•	2	19xx2025	1000140	\$175.03	\$175.08	04/15/2024	01/08/2024	
\$0.00	0	۲	-	0	19xx2025	1000139	\$33.73	\$33.23	04/15/2024	01/08/2024	
ssued Amount											
Specific Amount 👻	0	۲	•	2	19xx2025	1000137	\$181.11	\$181.11	04/15/2024	01/08/2024	
\$0.00 Posted Date	0	۲	-	0	19xx2025	1000134	\$175.08	\$175.08	04/15/2024	01/08/2024	
-osied Date	0	۲		0	19xx2025	1000138	\$95.68	\$95.68	04/15/2024	01/08/2024	
	*	to 10 of 32 ch	eck exceptions				First F	revious 1	2 3 4	4 Next Last	10 🗸
Search Reset	Review		wiew All Reset								•
© 2024 Jack Henry & Associates, Inc. Terms and Conditions		3							Merr	iber FDIC 🏠 Equ	al Housing Lende

1 Search Filter for detail searches leverage the flyout filter.

2 Type to Filter for faster searching across results, based on account number, checking number, dates, etc.

3 Review/Review All buttons allow users to review individual exceptions or all exceptions.

Access historical data & reconcile quickly

It's about reconciliation. Research and reconcile check issues across all or individual accounts. Review current and historical submissions to the financial institution.

Item Entry Type										Total Issued Ite	
All	Type to filter	Q								Total Amount: \$10,24	<u>2.731.0</u> 2
Item Type	Item Entry Type 🗢	ltem Type 🌲	Item Status 🗢	Issued Date 🗢	Created Date 🗢	Void Date 🗢	Account \$	Amount 🗢	Check Number 🗢	Payee \$	
All	Other	Void	Void	02/10/2023	02/10/2023	02/10/2023		\$9,876,540	987612345	Test	
Item Status											
All	Other	Check	Issued	03/07/2023	03/07/2023			\$50.00	125	Tyler Co	
Date Type	Other	Void	Void	04/05/2023	04/05/2023	04/05/2023		\$20.00	88889999		
Created Date 👻	Manual	Check	Issued	04/17/2023	04/18/2023			\$1.00	36346	MAC	
Date Range 01/01/2023 - 05/17/2023 -	Other	Check	Issued	05/16/2023	05/16/2023			\$12.00	43536363	eqwerqwrwqr	
Accounts	Manual	Check	Stale Date	01/10/2023	01/10/2023			\$123,123.	I/10/2023 10:21:25 AM	M cduxbury Created	
All	Manual	Check	Issued	02/06/2023	02/07/2023			\$1.00	0	MAC INC	
Amount -	Manual	Check	Issued	03/14/2023	03/14/2023			\$1,650.00	123		
\$0.00	Manual	Check	Issued	03/20/2023	03/20/2023			\$2,023.00	20230320	MAC Systems	
Check Number	Other	Check	Issued	03/20/2023	03/20/2023			\$2,023.21	20230321	MAC Advertising	
			Ţ					\$10,005,443.21			
Payee	Viewing 1 to 10 of 2	:01 items	2					First Previous 1 2	3 4 5	5 Next Last 1	0 ~

1 Search Issued Item Activity Users can search issued items by a number of search filter options. **2 Issued Item Status** for each issued item. Statuses include: Issued, Cleared, Returned, Void, Stop Pay, Stale Date, Dormant and Deleted. **3 Quick View** Click the total amount to display a summary of item counts and total dollar amount for each account.

Issued Items are sent via Direct Send

Direct Send of Check Issue Files minimizes human error by replacing manual file submissions with a secure, automated delivery channel that provides real-time processing notifications to customers.

Simplify the process of making corrections

Correcting issued items is fast and easy with Positive Pay Return Reasons. Positive Pay Return Reasons empowers business users with the ability to select a return reason when reviewing check exceptions, add comments and upload supporting attachments to provide additional information with the return reason during the review process.

Check Ex	xceptior	IS Check Excep	tions - Decision	Activity	Issued Items Ac 2	Comment			×	🛓 Download	🔒 Print
If no return	reason is s	elected the default re	eason of Amoun	t mismatch	will be applied at cuto	Comment					
Type to filt		Q 32 ch Decisioned Today	eck exceptions								
Pay All	Return <u>All</u>	Return Reasons 🗢	0		Account 🗢 Chec		11.27 A.M.11. 11.17 A.M. 12.		Done	Issued Date 🗢	Issued Payee 4
0	۲	1	•	Q	19xx2025	1000140	\$175.03	\$175.08	04/15/2024	01/08/2024	
0	۲		•	Q	19xx2025	1000139	\$33.73	\$33.23	04/15/2024	01/08/2024	
0	۲		•	2	19xx2025	1000137	\$181.11	\$181.11	04/15/2024	01/08/2024	
					Revie	w Decisions					×
Decision \$	Ret	um Reason 单	Account 🗢	Check I	Number 🗘 🛛 Paid Amou	int 🗢 Issued Amo	unt 🗢 🛛 Posted Da	te 🗢 Issued	Date 🗢 🛛 Issue	ed Payee 🔶 Ex	ception Reason 🗢
Return	De	fault Return Reason	1000		0 \$	19.36	\$0.00 10/15/20	21		A	mount mismatch
Viewing 1 of	1										
					Confirm Decisi	ions Canc	el				

1 Return Reason Select a return reason from the return reason dropdown.

2 Comments Click the comment icon to add comments and select Done when you're ready to submit your comment.

3 Review Decisions: After a careful review select Confirm Decisions. If you proceed with a return decision but do not manually select a return reason from the drop-down, the system will automatically apply the default return reason when the "Confirm Decisions" action is executed.

NOTE: If check exceptions have not been decisioned and the default decision in SilverLake is return, the default return reason will be applied to all exceptions after cutoff and end of day processing completes. The exceptions will move to the Check Exceptions – Decision Activity after EOD completes.

After Check Exceptions cutoff time, all Check Exceptions will be locked down and no further actions will be allowed. Furthermore, all Check Exceptions will remain on this page until EOD processing has been completed.

Let's keep the conversation going. For more information on ACH, wires, reporting or our cash management platform in general, contact us.